

PRODUCT BULLETIN

Date: May 21, 2014
Update Number: P2014-02
Subject: IMPROVED Reflector Design on LiftMaster®
Monitored Retro-Reflective Photo Eye
Products Affected: CPS-RPEN4GM and CPS-RPEN4



LiftMaster has made an improvement to the reflector on the existing Monitored Retro-Reflective Photo Eye, models CPS-RPEN4GM and CPS-RPEN4. A one piece reflector has replaced the existing two piece model. This design better reflects light back to the emitter/detector, making alignment easier during installation; a 50% increase in the alignment angle. In addition to being easier to align, the improved reflecting properties of the one piece design also offer increased performance during inclement weather conditions, providing the reliability you expect from LiftMaster.

Installation Tip:

- It is important to note that the Monitored Retro-Reflective Photo Eye and Reflector need to be oriented in the same horizontal or vertical direction.

This product is in-stock and ready to order. As always, we are pleased to provide you with the reliable, high quality products you have come to expect from LiftMaster.

If you have had a problem with alignment or nuisance reversals with the 2 piece reflector, please contact our Parts and Service Department by calling 800.528.5880. We will be happy to send you a replacement reflector, please use part number RPEN4-RFLCTR.